

# Blue Coat SG200 Series



The foundation of Blue Coat's application delivery infrastructure, Blue Coat SG appliances establish points of control that accelerate and secure business applications for users across the distributed organization. As the world's leading proxy appliance, the Blue Coat SG is a powerful yet flexible tool for improving both application performance and security, removing the need for compromise:

- **Performance** – Blue Coat's patented MACH<sup>5</sup> acceleration technology combines five different capabilities onto one box. Together they optimize application performance and help ensure delivery of critical applications. User and application fluent, MACH<sup>5</sup> improves the user experience no matter where the application is located, internally or externally on the Internet.
- **Security** – Blue Coat's industry leading security architecture addresses a wide range of requirements, including filtering web content, preventing spyware and other malicious mobile code, scanning for viruses, inspecting encrypted SSL traffic, and controlling IM, VoIP, P2P, and streaming traffic.
- **Control** – Blue Coat's patented Policy Processing Engine empowers IT to make intelligent decisions. Using a wide range of attributes such as user, application, content and others, organizations can effectively align security and performance policies with corporate priorities.

The Blue Coat SG200 Series provides an ideal solution for the acceleration and security challenges of small business and remote offices. The 200 series runs the same custom, object-based OS as the rest of the SG appliances, bringing full featured caching, acceleration and datacenter quality Internet policy to a small form factor for remote deployments. Combined with Blue Coat Director and Reporter, the 200 series is a cost-effective, reliable and scalable way to bring true application delivery infrastructure to the edge of your network.

## Blue Coat SG Solutions:

### Application Acceleration

Remove performance limitations caused by latency and bandwidth constraints using Blue Coat MACH<sup>5</sup> technology to optimize your wide area networks. MACH<sup>5</sup> accelerates over a dozen protocols, including:

- HTTP and HTTPS web apps
- SSL (forward and reverse)
- CIFS File Sharing
- MMS & RSTP

### Web Proxy

High-performance, scalable replacement for upgrading existing proxy servers. Supports the following protocols: HTTP, SSL (forward and reverse), FTP, MAPI, Telnet, SOCKS, P2P, IM (AOL, Yahoo, MSN), MMS & RTSP, and QuickTime

### Content Security

Keep Malicious Mobile Code out of the Network and intellectual property in, by controlling peer-to-peer, file transfer and manage Web email traffic – even when it's SSL-encrypted.

### Content Filtering

Integrated URL filtering gives IT staff control over access to inappropriate Web content – even when it is SSL encrypted. Support for major filtering vendors and custom categories with unmatched speed.

### Instant Messaging Control

Method-level controls to manage and log all popular public IM formats including AOL, MSN and Yahoo!

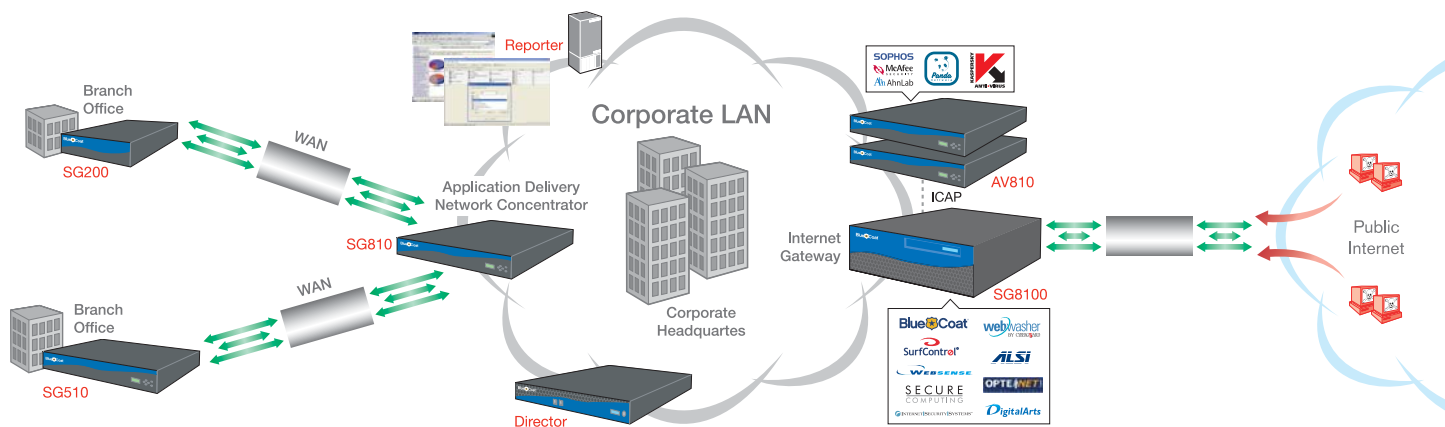
### Web Virus Scanning

Integration with Blue Coat AV with a choice of virus engines allows scalable, real-time virus scanning of Web content – even when it's SSL encrypted.

### And More...

See Blue Coat TechBriefs for additional Blue Coat SG application and control solutions:

[www.bluecoat.com/resources](http://www.bluecoat.com/resources)



The SG200 series of appliances provides a cost-effective way to Optimize a T1 WAN link to headquarters, or secure a high-speed broadband link to the Internet

## Acceleration — MACH<sup>5</sup>

Blue Coat MACH<sup>5</sup> technology is a patent-pending combination of five separate application management and tuning technologies that provide unrivaled improvements in application performance and bandwidth utilization. Whether at the edge of your network, or right in the heart of it, MACH<sup>5</sup> technology provides a powerful toolkit for meeting any application delivery challenge. These technologies include:

### Bandwidth Management

- Assign priority and network resources based not only on port or device, but on users, applications and content to more accurately reflect your corporate policies on to the network.

### Protocol Optimization

- Improves the performance of protocols that are inefficient over the WAN through specific enhancements that make them more tolerant to the higher latencies typically found there.

### Byte Caching

- Cache repetitive traffic found in the byte stream and serve it locally to reduce the amount of traffic that actually uses the WAN at all.

### Object Caching

- Store files, videos and web content locally, providing LAN-like performance for WAN users, without the overhead and risk of traditional wide area file services.

### Compression

- Inline compression can reduce predictable patterns even on the first pass, making it an ideal complement to byte caching technology.

## Control — Proxy Services

The Blue Coat SG provides a layered policy approach allowing companies to balance their communication needs with current business and Internet risks. The Blue Coat SG provides unmatched flexibility and scalability.

### Proxy support for multiple protocols

- HTTP, CIFS, SSL, FTP, MAPI, Telnet, SOCKS, P2P, AOL IM, Yahoo IM, Microsoft IM, MMS, RTSP, QuickTime, TCP-Tunnel, DNS
- Bandwidth management on all proxy services
- SSL Termination & Proxy (forward and reverse)
- Extend all controls (content, user, application, etc) to encrypted traffic for all users and applications - both inside and outside the enterprise

### Content Filtering and Security

- On-proxy support of leading URL lists, popular regional lists, custom lists, or custom categories
- Strip and replace Web content P2P file sharing controls
- Log and block P2P traffic
- Control BitTorrent, eDonkey, Gnutella, and FastTrack

### Web virus scanning

- Blue Coat AV integration with Blue Coat SG
- Choice of anti-virus engines

### IM Logging and Controls

- MSN, Yahoo!, AOL Messengers
- Method level control settings

### Spyware Prevention and control

- Block spyware while allowing legitimate applications
- Control pop-ups and phishing scams

### Streaming controls

- MS, Real, QuickTime
- Stream splitting & caching

## Performance and Reliability — SGOS

The purpose-built Blue Coat SG appliance provides flexible control with wire-speed performance allowing a company to advise, coach and enforce granular policies down to individual users. Key SGOS and platform highlights include:

### Platform highlights:

- Secure object-based operating system with small footprint
- High-speed caching with advanced object pipelining and adaptive refresh
- Built-in pass-through network card, compression services, bandwidth management, plus optional SSL off loading

### Network functionality including:

- Active/Active bridging support using virtual IP addressing for failover and remote installations

- Routing configurations for gateway, route tables, RIP, DNS, and WCCP
- Health checks performed on a forwarding host or external servers to verify status and availability of device
- 19" Rack mountable (with kit) or portable use Integrated support services
- View & submit service requests via the Blue Coat management interface
- Send snapshots (trace files) to Blue Coat Support Services for faster resolution

## Manageability — Policy Processing Engine

The patent-pending Policy Processing Engine enables sophisticated security triggers based on individual users, groups of users, time of day, location, protocol, hostname user agent, content type and other attributes to initiate policy actions. These comprehensive capabilities include:

### Authentication

- Utilize a company's existing authentication source for integrated SSO, including local password files, NTLM, LDAP (Active Directory, eDirectory, SunOne), CA eTrust SiteMinder, Microsoft Kerberos, Oracle Access Manager, RADIUS and certificates
- Multi-realm authentication sequencing
- Forms-based authentication support

### Powerful management interface

- Web-based management interface
- Optional command line interface
- Alerting via SNMP, SMTP and logging administrative events

### Comprehensive policy definitions

- Graphical Visual Policy Manager with layered policy definitions
- Definable triggers and actions for policy definition

### Content Policy Language (CPL)

- Create custom text-based policies to address unique policy requirements
- Built-in text editor for CPL allows sample code to be copied and pasted from Blue Coat TechBriefs or Support Services advisories

### Extended Management with Director

- Distribute, backup, restore policy files for multiple Blue Coat SG appliances
- Manage policies by device, group, or region
- Job scheduling/job status reporting

## Visibility — Management Reporting

Visibility is the key to managing employee Web communications in the enterprise. Blue Coat provides the tools needed to log and track user interactions over the Internet and across corporate boundaries.

### Default logging

- HTTP, HTTPS, CIFS, MAPI, FTP, Telnet, SOCKS, P2P, TCP-Tunnel, ICP, IM, Windows Media, Real Media, QuickTime, DNS
- Global log file limits and upload sizing
- Client upload settings and scheduling

### Custom logging and trace files

- Selectable fields/text/log formats

### Statistics

- Bandwidth Gain
- HTTP/HTTPS/FTP history
- IM data
- Streaming history
- Resources

### SNMP Support

- Trap settings, community strings

### Aggregate Blue Coat SG logs with Reporter

- Reporter Dashboard™ - intuitive console that provides a "drill-able" overview of web activity
- 150+ pre-defined reports track user activity, security risks, and web traffic performance
- Secure browser access/role-based viewing
- Provides real-time reporting with continuous log uploads from one or more Blue Coat SGs

## Blue Coat Support Services

Blue Coat supports its products with an outstanding customer support program. All Blue Coat products come with a 90-day software and one-year hardware warranty. Support services include a WebPower password enabling access to the following:

- Online access to open technical support cases, review open cases, and add comments to existing cases
- Exclusive support documentation, installation notes, and FAQs
- Blue Coat Instant Support provides an online self-service portal for your technical needs, and our online TechBriefs review popular protocol and application solutions for a quick start on common configurations with Blue Coat SG.

Platinum Service: 24X7 Technical phone support, Advance hardware replacement\*, software updates

\* Hardware will be shipped same day when RMA Requests are received during regular business hours and deemed necessary by Technical Support before the RMA cut off time.

## Blue Coat Training

Blue Coat provides educational services and technical training (basic to advanced) by certified and experienced Blue Coat SG trainers enabling administrators to become fully proficient on all aspects of the Blue Coat SG appliance. All courses are replete with real world examples and feature extensive hands-on lab exercises.

Each student will learn to install, configure and troubleshoot all features and functions of the Blue Coat SG. Please refer to the following Web link for training times, locations and cost:

[www.bluecoat.com/resources/training](http://www.bluecoat.com/resources/training)

Blue Coat channel sales partners are also certified on Blue Coat SG to provide field services. Our partners attend Instructor-led courses as well as monthly online training on the latest Blue Coat SG features and solutions. Look for and ask about Blue Coat certifications.

### Configuration & Specification Chart

	Model SG200-A	Model SG200-B	Model SG200-C
<b>System</b>			
Disk drives	1x40GB IDE	1 x 40 GB Parallel ATA/133	1x200GB IDE
RAM	256MB	512MB	1GB
Network Interfaces	(2) integrated (on board) 10/100 Base-T NICs, Built in passthrough, Optional SSL card		
<b>Operating Environment</b>			
Power	AC power 100-240V, 50-60Hz, 6.3-3.0A		
Temperature	5°C to 35°C (41°F to 95°F)		
Humidity	Less than 90% relative humidity, non-condensing		
Altitude	Up to 3048 M (10,000 ft)		
<b>Dimensions and Weight</b>			
Enclosure	Desk/wall mount, rack mountable* (* specific rack mount kit required).		
Dimensions (L x W x H)	35.6cm x 19.1cm x 4.4cm (14in x 7.5 in x 1.72 in).		
Weight (maximum)	2.3 kg (5.1 lb)		
<b>Regulations</b>			
Emissions	FCC Class A, EN55022 Class A, VCCI Class A No.1706609, BSMI, CCC, C-tick		
Safety	CSA C22.2 No. 950 M95, UL 60950 3rd Edition, EN60950, TUV-GS, TUV-S, CCC, BSMI		
Standards	UL/CSA, TUV-S, BSMI, Ctick, CCC, CE		
<b>Support</b>	Standard warranty: 90-day software & phone support with 1-year hardware support; extended and upgraded support plans available		

